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As a global company, Össur understands the importance of actively reducing our impact on the environment. As part of our commitment to sustainable development, we are pleased to have been Carbon Neutral from 2021 for energy and fuel consumption, business travel, transportation of goods, and waste generation, and remain committed to being Carbon Neutral again in 2022. To further enhance our global efforts, we have implemented local initiatives at Össur ANZ to reduce our end-of-life environmental impact across our business. These include:

- ✓ Commencement of a cardboard and paper recycling program at our warehouse. Since July 2021, we are recycling at least a full skip per week.
- ✓ Converted to re-usable and degradable wooden pallets for warehouse storage and distribution from plastic, non-degradable pallets since August 2021.
- ✓ Purchase of green power through our power providers and selection of other vendors with

aligned sustainability goals.

✓ Significantly reduced emissions from staff car and flight travel, with more meetings being held virtually where possible.

✓ Donation of discontinued items to partners, such as Motivation Australia, for use in the Pacific region. We are proud to be one of their most significant corporate partners.

✓ Invested in automatic hand dryers in our Melbourne office to reduce paper waste.

New Zealand Trading

Össur have now commenced trading in New Zealand. For New Zealand, all customers will now be invoiced in New Zealand dollar, and there will be no need to clear goods through customs. We will take care of this for you.

Introducing our New Zealand representative

Sarah O'Callaghan



After graduating University with a Bachelor of Health Science and Masters in Clinical Prosthetics and Orthotics in 2014 Sarah volunteered in New Delhi, India and following this joined the Össur team. Over the last 5 years, Sarah has managed a number of territories including Victoria, South Australia and New Zealand.

Having managed New Zealand remotely for the last two years, Sarah is really looking forward to moving over and providing additional support to our New Zealand customers. With extensive knowledge of the Össur product range, she will be readily available to provide technical training and assistance during client consultations when needed.

In addition, she will work with clinicians to help strengthen the referral pathways to their clinics. For those that have met Sarah, you'll know that she likes a good local recommendation when visiting a new place so please have one ready! From the top to the south, Sarah is excited to explore more of beautiful New Zealand & assist as many clinicians and clients along the way.

Join our first 2022 Webinar!



The Unhappy Knee Replacement

Webinar Presenter: Hayden Morris

Hayden trained in medicine at the University of Melbourne and graduated in 1983. During basic surgical training, Hayden spent one year at the University of Melbourne as anatomy and physiology tutor.

Date: Tuesday, 15 February 2022

Time: 7pm AEDT

[Register Today](#)

Complimentary Clinic Retail Stands

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CTi Knee Brace Ambassador

Meet Jemma Wilson



Jemma Wilson is an ex-professional offroad motorcycle racer who competed Nationally and Internationally for over ten years. Jemma won eight State Championships, four Australian Offroad Championships, five Womens World Cup Team Championships and competed in the World Enduro GP's as a privateer for five seasons.

Össur are pleased to sign Jemma on to our ambassador program and look forward to supporting her throughout the 2022 MX

season.

Össur Warehouse Update

Please be advised that from February 1st 2022, Össur ANZ will ship all orders with packing slips only. Invoices will be emailed to customers on the day orders leave our warehouse. If you would like to confirm or update your email address with us, please contact our customer care team.

[Contact Customer Care](#)

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