

Product Expected Lifetime and Össur's Service Commitment

Nov 4th, 2022

Expected lifetime of a product is the period in which it is expected to be safe and effective for its intended use. Regular safety checks, maintenance, repairs, or upgrades may be necessary during the expected lifetime.

Össur is committed to providing medical products of the highest standards of safety and performance. To that end, Össur commits to servicing all serviceable products¹ to the end of their expected life. If the product is within warranty and the warranty terms are met, Össur will service the product at no cost to the customer. If the product is out of warranty but within the expected lifetime, Össur will service the product at the cost of the customer². The warranty package purchased is listed on the invoice. Warranty extension can be purchased if the device is still within the original warranty period.

The expected lifetimes of Össur products are listed below.

Microprocessor Knees

Product Name	Base Warranty	Model	Expected Lifetime
Rheo Knee	3 years	All	6 years
Rheo Knee XC	3 years	All	6 years
Power Knee	3 years	PKA, from 2021	6 years
Power Knee	NA (discontinued)	PKN, 2021 and older	5 years

Microprocessor Ankles

Product Name	Base Warranty	Model	Expected lifetime
Proprio Foot	2 Years	PSX, from 2018	6 years
Proprio Foot	NA (discontinued)	PRP & PRX, 2018 and older	5 years

Microprocessor Legs

Product Name	Base Warranty	Model	Expected lifetime
Symbionic Leg 3	NA (discontinued)	All	5 years

Upper Limb

Product Name	Base Warranty	Model	Expected lifetime
i-Digits Devices	2 years	All	5 years
i-Limb Hands	2 years	All	5 years

¹ Serviceable products constitute products which are eligible for repairs. All bionic products and some mechanical knees are eligible for repairs.

² Please refer to product specific Terms of Warranty.