

WARRANTY PROCEDURE

All Össur products are guaranteed to be free of defects in materials and workmanship upon purchase. Any product found to be defective under normal and correct use will be replaced at no charge with the same item. If an item needs to be replaced under warranty, the replacement item will ship as soon as possible and the full retail cost will be invoiced. Upon receipt of the warranty item, a credit will be given under the terms that apply.

BIONIC TECHNOLOGY BY ÖSSUR	LIMITED WARRANTY	UNITY VACUUM SUSPENSION SYSTEM	LIMITED WARRANTY
PROPRIO FOOT	24 Months*	Unity pump and membrane for Pro-Flex Family Feet, Proprio	
RHEO KNEE	36 Months*	Foot and Balance Foot S / Balance Foot S Torsion	36 Months**
RHEO KNEE XC	36 Months*	Other Unity Pumps	24 Months
POWER KNEE	36 Months*	Other Unity membranes	12 Months
POWER KNEE Batteries	12 Months		

LINERS AND SLEEVES **LIMITED WARRANTY**
 Össur liners and sleeves can be returned for full credit within 60 days as long as the “sealed” bag has not been opened or when applicable, hygienic seal has not been broken. Any components that have been removed from this bag will not be accepted for credit and will be returned to the customer at the customer’s expense.

Iceross Seal-In X-Classic	6 Months
Iceross Seal-In X-Grip	6 Months
Iceross Seal-In X-Volume	6 Months
Iceross Transfemoral Seal-In	6 Months
Iceross Transfemoral Locking	6 Months
Iceross Upper-X Locking	6 Months
Iceross Seal-In X (TT)	6 Months
Iceross Seal-In X (TT) Seals	6 Months
Iceross Seal-In X5 (TT)	6 Months
Iceross Seal-In V	6 Months
Iceross Dermo Locking/Cushion/Seal-In	6 Months
Iceross Synergy Locking/Cushion	9 Months
Iceross Comfort Locking/Cushion	6 Months
Iceross Original Locking (with cover)	6 Months
Iceross Original Locking (without cover)	6 Months
Iceross Sport Locking	9 Months
Iceross Activa with Tibiaguard	9 Months
Iceross Post-Op	6 Months
Iceross Curvemaster	12 Months
Össur Rigid Dressing (ORD)	2 Months
Iceross Junior Locking	6 Months
Distal Cup	12 Months
Iceross Sleeve	3 Months
Iceflex Balance	1 Month
First Liner	6 Months
SoftC Locking	6 Months
Sensitive Locking	6 Months
Protect Locking/Cushion	6 Months
Iceform Locking/Cushion	6 Months
Iceform Sleeve	3 Months
Relax Locking/Cushion	6 Months
AKOS	6 Months
Relax TF	6 Months
4Seal Classic	6 Months
Genu Sleeve	3 Months
Comfort SCS	3 Months
Night Care Socks	3 Months
Volume Compensation Socks	3 Months

FEET **LIMITED WARRANTY**
 Össur provides each prosthetic foot with a 60-Day Trial Period. If the amputee is dissatisfied with the prosthetic foot for any reason, the prosthetist can return it to Össur for a full refund within 60 days from the invoice date. For a detailed description of how to return products see Terms of Sale and Policies.

Re-Flex Shock	36 Months
Re-Flex Rotate	36 Months
Vari-Flex Modular	36 Months
Vari-Flex	36 Months
Pro-Flex Pivot	36 Months
Pro-Flex ST	36 Months
Pro-Flex Modular	36 Months
Pro-Flex XC	36 Months
Pro-Flex LP	36 Months
Pro-Flex XC Torsion	36 Months
Pro-Flex LP Torsion	36 Months
Pro-Flex LP Align	24 Months
Talux	36 Months
LP Vari-Flex	36 Months
Flex-Foot Assure	36 Months
Flex-Foot Assure	36 Months
Balance Foot S	36 Months
Balance Foot S Torsion	36 Months
Balance Foot J	24 Months
Flex-Foot Balance	12 Months
Flex-Foot Balance with DP-Flexion	12 Months
K2 Sensation	12 Months
K2 Sensation with DP-Flexion	12 Months
Flex-Symes	36 Months
Chopart	24 Months
Cheetah Xpanse	12 Months
Cheetah Xcel	12 Months
Cheetah Xceed	12 Months
Flex-Run With Nike Sole	12 Months
Cheetah Xplore	36 Months
Cheetah Xtreme	12 Months
Cheetah Xtend	12 Months
Flex-Foot Cheetah	12 Months
Vari-Flex Junior	18 Months
Flex-Foot Junior	18 Months
Cheetah Junior	18 Months
Cheetah Xplore Junior	18 Months
Flex Run Junior	18 Months
Torsion Shock Adapter	36 Months
Foot Covers	6 Months
Nike Sole	2 Months
Nike Spike Pad	2 Months
Foam Heel Counter and Sole	6 Months

* Extended warranties on lower limb Bionic devices (POWER KNEE batteries excluded) are available for purchase, contact Össur Customer Service for options and prices. Warranty extensions can be purchased while the product is still under warranty. Maximum total warranty is 6 years.

** Membrane is not replaceable. Warranty of membrane corresponds to warranty of the Unity Pump

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MAUCH KNEE	LIMITED WARRANTY	STANDARD ADAPTERS	LIMITED WARRANTY
Mauch Knee EMEA	24 Months	Össur Standard Adapters	24 Months
Mauch Knee Americas	36 Months	Össur Junior Adapters	24 Months
Mauch Knee Plus EMEA	24 Months	Fixed Offset Adapters	12 Months
Mauch Knee Plus Americas	36 Months	Genu Sleeve	3 Months
		Knee Rotation Adapter	12 Months
CHEETAH KNEE	LIMITED WARRANTY	SOCKET SYSTEMS	LIMITED WARRANTY
Cheetah Knee	18 Months	Icecast Anatomy	12 Months
		Connect TF	24 Months
TOTAL KNEE	LIMITED WARRANTY	UPPER LIMB	LIMITED WARRANTY
Total Knee 1900	24 Months	i-Limb Access	24 Months*
Total Knee 2000	24 Months	i-Limb Ultra	24 Months*
Total Knee 2100	24 Months	i-Limb Quantum	24 Months*
Total Knee Junior	24 Months	i-Digits Access	24 Months*
OP4 Knee	24 Months	i-Digits Quantum	24 Months*
OHP3 Knee	24 Months		
Paso Knee	24 Months	UPPER LIMB ACCESSORIES	LIMITED WARRANTY
		i-Limb Skin Coverings	3 months
BALANCE KNEE	LIMITED WARRANTY	Hand Accessories	12 Months**
Balance Knee OFM1	24 Months	Demo-Limb	12 Months
Balance Knee OFM2	24 Months	Virtu-Limb	12 Months
LOCKING KNEE	LIMITED WARRANTY	PASSIVE UPPER LIMB PROSTHETICS	LIMITED WARRANTY
Locking Knee	12 Months	LivingSkin Passive Device	12 Months
ICELOCK	LIMITED WARRANTY		
Icelock 100 Series	12 Months		
Icelock 200 Series	12 Months		
Icelock 300 Series	12 Months		
Icelock 400 Series	12 Months		
Icelock 500 Series	6 Months		
Icelock 544 Series	6 Months		
Icelock 600 Series	12 Months		
Icelock 700 Series	12 Months		

*Extended warranty on upper limb devices are available to purchase, contact Össur Customer Service for options and prices. Maximum total warranty period is 5 years. Extended warranty must be purchased while device is still within warranty.

**If purchased within an i-Limb or i-digit kit, the warranty period for the kit will apply to the accessory.