

March 7th, 2024

Dear Valued Customer,

As many of you may be aware, and following the media release on January 16th, 2024, FIOR & GENTZ have been acquired by Össur, a leading provider of innovative mobility solutions that help people live a Life Without Limitations®. FIOR & GENTZ's high quality solutions and innovative spirit is highly complementary to Össur's mission to improve people's mobility.

The companies will co-exist and the sales force and customer service entities of Össur and FIOR & GENTZ will each continue diligently serving customers across the globe. Jörg Fior and Ralf Gentz will continue to serve as managing directors of FIOR & GENTZ. The FIOR & GENTZ brand and the company's presence in Lüneburg will remain in place and be unaffected by the acquisition.

Since 2019, Massons Healthcare have represented FIOR & GENTZ, introducing the high quality orthotic joint systems to the wider Australian and New Zealand markets. We are extremely proud of this partnership and the exceptional support from Anton and Kris Karak, Massons Healthcare Directors, and their team. Massons Healthcare will continue as the distributor for FIOR & GENTZ in Australia and New Zealand until June 30th, 2024, with Össur ANZ taking over this responsibility from July 1st, 2024. With the implementation of their Central Fabrication Centre of Excellence, and their vast knowledge of advanced lamination techniques for lower limb orthotics, we are pleased to advise that, Massons Healthcare will continue as a key central fabrication partner in the production of FIOR & GENTZ custom made Orthoses. As previously expressed, Massons Healthcare has delivered excellent service to their customers and Össur is pleased to continue this service into the future. Together, Össur and FIOR & GENTZ are committed to further pushing the boundaries of innovative orthotic solutions to enable patients with mobility impairments to live a "Life Without Limitations". We thank you for your loyalty and look forward to continued cooperation with you, and with our customers all over the world.

Sincerely,



Jörg Fior, Managing Director, FIOR & GENTZ



Rod Cooper, Managing Director Össur Australia/New Zealand



Anton Karak, Managing Director Massons Healthcare