

## WARRANTY PROCEDURE

All Össur products are guaranteed to be free of defects in materials and workmanship upon purchase. Any product found to be defective under normal and correct use will be replaced at no charge with the same item. If an item needs to be replaced under warranty, the replacement item will ship as soon as possible and the full retail cost will be invoiced. Upon receipt of the warranty item, a credit will be given under the terms that apply.

<b>BIONIC TECHNOLOGY BY ÖSSUR</b>	<b>LIMITED WARRANTY</b>	<b>UNITY VACUUM SUSPENSION SYSTEM</b>	<b>LIMITED WARRANTY</b>
PROPRIO FOOT	36 Months*	Unity pump and membrane for Pro-Flex Family Feet, Proprio	
RHEO KNEE	36 Months*	Foot and Balance Foot S / Balance Foot S Torsion	36 Months**
RHEO KNEE XC	36 Months*	Unity Expulsion Valve Kits	6 months
POWER KNEE	36 Months*	Other Unity Pumps	24 Months
		Other Unity membranes	12 Months
<b>LINERS AND SLEEVES</b>	<b>LIMITED WARRANTY</b>	<b>FEET</b>	<b>LIMITED WARRANTY</b>
Össur liners and sleeves can be returned for full credit within 60 days as long as the “sealed” bag has not been opened or when applicable, hygienic seal has not been broken. Any components that have been removed from this bag will not be accepted for credit and will be returned to the customer at the customer’s expense.		Össur provides each prosthetic foot with a 60-Day Trial Period. If the amputee is dissatisfied with the prosthetic foot for any reason, the prosthetist can return it to Össur for a full refund within 60 days from the invoice date. For a detailed description of how to return products see Terms of Sale and Policies.	
Iceross Seal-In X-Classic	6 Months	Re-Flex Shock	36 Months
Iceross Seal-In X-Grip	6 Months	Re-Flex Rotate	36 Months
Iceross Seal-In X-Volume	6 Months	Vari-Flex	36 Months
Iceross Transfemoral Seal-In	6 Months	Pro-Flex	36 Months
Iceross Transfemoral Locking	6 Months	Pro-Flex XC	36 Months
Iceross Upper-X Locking	6 Months	Pro-Flex LP	36 Months
Iceross Seal-In X (TT/TF)	6 Months	Pro-Flex XC Torsion	36 Months
Iceross Seal-In X (TT/TF) Seals (Classic, Grip, Volume)	6 Months	Pro-Flex LP Torsion	36 Months
Iceross Seal-In X5 (TT)	6 Months	Pro-Flex LP Align	24 Months
Iceross Seal-In X Locking	6 Months	Pro-Flex Modular	36 Months
Iceross Seal-In V	6 Months	Pro-Flex ST	36 Months
Iceross Dermo Locking/Cushion/Seal-In	6 Months	Talux	36 Months
Iceross Synergy Locking/Cushion	9 Months	LP Vari-Flex	36 Months
Iceross Comfort Locking/Cushion	6 Months	Flex-Foot Assure	36 Months
Iceross Original Locking (with cover)	6 Months	Flex-Foot Assure	36 Months
Iceross Original Locking (without cover)	6 Months	Balance Foot S	36 Months
Iceross Sport Locking	9 Months	Balance Foot S Torsion	36 Months
Iceross Activa with Tibiaguard	9 Months	Balance Foot J	24 Months
Iceross Post-Op	6 Months	Flex-Foot Balance	12 Months
Iceross Curvemaster	12 Months	Flex-Foot Balance with DP-Flexion	12 Months
Össur Rigid Dressing (ORD)	2 Months	K2 Sensation	12 Months
Iceross Junior Locking	6 Months	K2 Sensation with DP-Flexion	12 Months
Distal Cup	12 Months	Flex-Symes	36 Months
Iceross Sleeve	3 Months	Chopart	24 Months
Iceflex Balance	1 Month	Cheetah Xpanse	12 Months
First Liner	6 Months	Cheetah Xcel	12 Months
SoftC Locking	6 Months	Cheetah Xceed	12 Months
Sensitive Locking	6 Months	Flex-Run With Nike Sole	12 Months
Protect Locking/Cushion	6 Months	Cheetah Xplore	36 Months
Iceform Locking/Cushion	6 Months	Cheetah Xtreme	12 Months
Iceform Sleeve	3 Months	Cheetah Xtend	12 Months
Relax Locking/Cushion	6 Months	Flex-Foot Cheetah	12 Months
AKOS	6 Months	Vari-Flex Junior	18 Months
Relax TF	6 Months	Flex-Foot Junior	18 Months
4Seal Classic	6 Months	Cheetah Junior	18 Months
Genu Sleeve	3 Months	Cheetah Xplore Junior	18 Months
Comfort SCS	3 Months	Flex Run Junior	18 Months
Night Care Socks	3 Months	Torsion Shock Adapter	36 Months
Volume Compensation Socks	3 Months	Foot Covers	6 Months

\* 1, 2, 3 or 4 year extended warranties on Bionic devices (POWER KNEE batteries excluded) are available for purchase, contact Össur Customer Service for options and prices. Warranty extensions can be purchased while the product is still under warranty. Maximum total warranty is 6 years.

\*\* Membrane is not replaceable. Warranty of membrane corresponds to warranty of the Unity Pump

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Nike Sole	2 Months	SOCKET SYSTEMS	LIMITED WARRANTY
Nike Spike Pad	2 Months	Icecast Anatomy	12 Months
Foam Heel Counter and Sole	6 Months		
<b>MAUCH KNEE</b>	<b>LIMITED WARRANTY</b>	<b>UPPER LIMB</b>	<b>LIMITED WARRANTY</b>
Mauch Knee	36 Months	i-Limb Access	24 Months*
Mauch Knee Plus	36 Months	i-Limb Ultra	24 Months*
		i-Limb Quantum	24 Months*
		i-Limb Wrist	24 Months*
<b>CHEETAH KNEE</b>	<b>LIMITED WARRANTY</b>	i-Digits Access	24 Months*
Cheetah Knee	18 Months	i-Digits Quantum	24 Months*
<b>TOTAL KNEE</b>	<b>LIMITED WARRANTY</b>	<b>UPPER LIMB ACCESSORIES</b>	<b>LIMITED WARRANTY</b>
Total Knee 1900	24 Months	i-Limb Skin Coverings	3 months
Total Knee 2000	24 Months	Hand Accessories	12 Months**
Total Knee 2100	24 Months	Demo-Limb	12 Months
Total Knee Junior	24 Months	Virtu-Limb	12 Months
OP4 Knee	24 Months	<b>PASSIVE UPPER LIMB PROSTHETICS</b>	<b>LIMITED WARRANTY</b>
OHP3 Knee	24 Months	LivingSkin Passive Device	12 Months
Paso Knee	24 Months		
<b>BALANCE KNEE</b>	<b>LIMITED WARRANTY</b>		
Balance Knee OFM1	24 Months		
Balance Knee OFM2	24 Months		
<b>LOCKING KNEE</b>	<b>LIMITED WARRANTY</b>		
Locking Knee	12 Months		
<b>ICELOCK</b>	<b>LIMITED WARRANTY</b>		
Icelock 100 Series	12 Months		
Icelock 200 Series	12 Months		
Icelock 300 Series	12 Months		
Icelock 400 Series	12 Months		
Icelock 500 Series	6 Months		
Icelock 544 Series	6 Months		
Icelock 562 Hybrid	12 Months		
Icelock 600 Series	12 Months		
Icelock 700 Series	12 Months		
<b>STANDARD ADAPTERS</b>	<b>LIMITED WARRANTY</b>		
Össur Standard Adapters	24 Months		
Össur Junior Adapters	24 Months		
Fixed Offset Adapters	12 Months		
Knee Rotation Adapter	12 Months		

\*Extended warranty is available to purchase, contact Össur Customer Service for options and prices. Maximum total warranty period is 5 years. Extended warranty must be purchased while device is still within warranty.

\*\*If purchased within an i-Limb or i-digit kit, the warranty period for the kit will apply to the accessory.