

Hello,

As 2023 concludes, we're grateful to our customers, partners, presenters, and supporters for contributing to our mission of promoting a Life Without Limitations. We're eager to embark on new events, webinars, and product launches in 2024. Wishing you a safe and restful holiday season from the entire Össur team.

In this edition:

- The Enhanced Unloader One® Brace Range
- Christmas Trading Hours & Shipping Dates
- Price Increase 2024

The Unloader One Brace Range... Unveiling Exciting New Features

The Unloader brace range has undergone multiple upgrades to streamline the product experience and provide a consistent identity across the OA portfolio. While all Unloader brace product codes and prices will remain the same, the product codes for accessories will progressively change as the range transitions to the new color. During this transition, you may also receive mixed inventory of old and new versions.

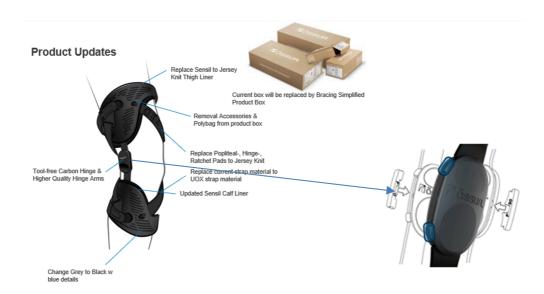
The decision to unify our product portfolio is based on our belief that consistency and uniformity provide our customers with an enhanced experience. By harmonising the colour scheme, we:

- Create an aesthetically appealing and cohesive appearance across our products.
- Minimise the need for various colour pigments and variants.
- Reduce waste and conserve resources

Reduction in hinge components

The carbon hinge of the Unloader One X now comprises of 4 components, delivering a lightweight and robust solution.

With a remarkable 70% reduction in components – from 14 components to just 4 components - the carbon hinge offers simplicity without compromising strength or durability. The tool-free flexion and extension stops also omit the need for extra tools.



Unloader One X Classroom Catch-Up

Watch this short video overview by Össur Academy Clinical Specialist Giles Leeming, regarding the upgrades to the Unloader One X



Christmas Trading Hours & Shipping Dates



We are pleased to announce we will remain open through the Christmas and New Year season, excluding Public Holidays. In order to receive your order before Christmas, please refer to the pre-Christmas cut-off dates provided below.

PRE-CHRISTMAS DELIVERY CUT-OFF DATES:

- NT, QLD (Far North), WA, TAS: Friday 15 December 2023
- QLD, VIC, NSW, ACT, SA, NZ (Auckland): Monday 18
 December 2023

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Price Increase 2024

From 1 January 2024, Össur ANZ will implement a price increase across our range of non contracted products. Should you have any questions related to this price increase; or would like a copy of our price list, please do not hesitate to contact your local Össur rep or Customer Care on 1300 123 268.

View Notification

Customer Care

Contact the Customer Care team today!

Email

Meet the team













Össur ANZ

Sydney: 26 Ross St, North Parramatta, NSW 2151 | 1300 123 268

Melbourne: 9 Market Dr, Bayswater North, VIC 3153 | 1300 123 268

Auckland: 6/80 Westpoint Dr, Hobsonville, Auckland, 0618 | 0800 369 524

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