



MERRY  
*Christmas*  
AND HAPPY NEW YEAR



## Season's Greetings from Össur

As we approach the end of another year, we would like to take this opportunity to express our gratitude to you - our valued customers, partners, and supporters. Your contribution to our business and your continued partnership in improving mobility and delivering a Life Without Limitations are truly appreciated.

Thank you once again for your continued support. From the entire Össur team, we wish you all a safe and restful holiday season.



# Product Announcement

## FSW Foot Cover for Waterproof Pro Flex Feet

The FSW Foot Cover is available as an optional accessory for Pro Flex LP, ST, Modular and XC. This user removable cover supports improved hygiene, functional performance and ease of maintenance in water environments.



### Key Features

- Snap on attachment for efficient removal and cleaning
- Textured surface to enhance grip on wet surfaces
- Fully waterproof with integrated drainage
- Supplied with Thin Spectra Sock for optimal fit
- Available in beige, brown and black

These models continue to ship with the standard FST foot covers. Clinicians can order the FSW Foot Cover separately when a removable solution is preferred.

[Explore More](#)

## Welcome to the Team!



Email: [ntemplar@ossur.com](mailto:ntemplar@ossur.com)

Phone: 0497799008

### Natalie Templar, CPO

[Clinical Specialist | NSW, ACT, TAS](#)

We are pleased to welcome Natalie to the Prosthetics team, providing clinical and technical support across NSW, ACT and TAS.

Her clinical background spans post amputation rehabilitation and supporting people with upper and lower limb loss. She enjoys working with individuals who have complex needs and helping them regain confidence and mobility.

Natalie is approachable and collaborative. She focuses on strong clinical outcomes and positive relationships with clinicians and prosthetic users.

[Meet the Team](#)



## Register for 2026 Prosthetics Courses

Registrations are now open for the 2026 Össur Academy Prosthetics course calendar.

We are offering AOPA endorsed education throughout the year at our dedicated Melbourne facility. Each course provides focused learning in a distraction free environment with practical skills you can apply straight away.

[2026 Academy Calendar](#)



## Christmas Trading Hours and Shipping Dates



We are pleased to announce we will remain open through the Christmas and New Year season, excluding Public Holidays and Friday, 2nd January 2026. In order to receive your order before Christmas, please refer to the pre-Christmas cut-off dates provided below

### PRE-CHRISTMAS DELIVERY CUT-OFF DATES:

- **NT, QLD (Far North), WA, TAS:** Friday, 12 December 2025
- **QLD, VIC, NSW, ACT, SA, NZ:** Monday, 15 December 2025

[View More](#)

# Price Changes Effective January 1, 2026

From 1 January 2026, Össur ANZ will implement a price increase across our range of non-contracted products. If you have any questions about this price change or would like a copy of our price list, please feel free to reach out to your local Össur representative or contact Customer Care.

[View Notification](#)

## Customer Care

Contact the Customer Care team today!

[Email](#)[Meet the team](#)

### Össur ANZ

**Sydney:** 26 Ross St, North Parramatta, NSW 2151 | 1300 123 268

**Melbourne:** 9 Market Dr, Bayswater North, VIC 3153 | 1300 123 268

**Auckland:** 6/80 Westpoint Dr, Hobsonville, Auckland, 0618 | 0800 369 524

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